

Appendix 5.1: Call-Off Contract Procedure

1. INTRODUCTION

- 1.1 Customers listed in [Appendix 6](#) (*Customers*) are entitled to make call-offs under this Framework Agreement for the Services listed in [Appendix 1](#) (*Services*) based on the call-off procedure outlined in this [Appendix 5.1](#) (*Call-Off Contract Procedure*) and by using [Appendix 5.2](#) (*Order Form*).

2. CALL-OFF CONTRACT PROCEDURE

- 2.1 Call-off Contracts shall be awarded directly to the Supplier.
- 2.2 The Customer shall award a Call-Off Contract to the Supplier by sending a signed Order Form based on [Appendix 5.2](#) (*Order Form*) to the Supplier.
- 2.3 The Supplier shall accept the Call-Off Contract promptly, and at least within 10 days return a signed copy to the Customer.